

PROFESSIONAL SUMMARY

IT Lead focused on infrastructure, identity, workplace engineering, and internal systems that keep teams fast, secure, and operational.

- Sole IT Lead for a 150+ employee international company across identity, workplace, device, and internal operations.
- Owner of Google Workspace Admin, Slack Admin, IAM, onboarding, offboarding, MDM governance, and access lifecycle controls.
- Led platform unification and workspace migration during company merge operations.
- Designed internal tooling and automation initiatives that reduced repetitive support work and improved operational consistency.

EXPERIENCE

IT Lead

ProntoPro / Armut / Homerun

Jan 2025 — Present

- Own the full internal IT function as sole IT Lead for a 150+ people international company.
- Manage Google Workspace, Slack, IAM, cybersecurity operations, onboarding, offboarding, device lifecycle, and access governance.
- Drive reliability and operational consistency across a distributed workforce with minimal manual overhead.

Associate IT Support Lead

ProntoPro / Armut / Homerun

Aug 2023 — Jan 2025

- Led workspace migration and internal system unification during a company merge phase.
- Standardized IT operations across teams, assets, and licenses with clearer ownership and tighter controls.
- Expanded internal tooling and no-code automation to reduce repetitive support effort.

IT Specialist to IT Support Technician

ProntoPro / Armut / Homerun

Jul 2021 — Aug 2023

- Built hands-on experience across end-user support, fleet operations, SaaS administration, and process design.
- Improved day-to-day support quality while building the operational base later used for scale and governance.

CORE SKILLS

Leadership & Operations: IT strategy execution, Operational ownership, Onboarding and offboarding, Vendor and license management, Asset governance

Identity & Security: Google Workspace Admin, Slack Admin, Keycloak, Vaultwarden, Apple Business Manager, IAM governance



Infrastructure: AWS CDK, Fargate, Route 53, Pritunl VPN, Linux, macOS, Windows

Automation & Tooling: Zapier, Asana, Tactical RMM, Snipe-IT, Miradore, AI tools

EDUCATION

MCI | The Entrepreneurial School: Master in Management, Communication & IT (2020 — 2021)

LIUC – Università Cattaneo: Management Engineering, Manufacturing Strategy (2019 — 2021)

Politecnico di Torino: BSc in Mechanical Engineering

